

Alex Franco

[Charlotte], [NC] [28273]
Phone: [347-848-7430] • E-Mail: [alexfranco311@gmail.com]



Objective

To obtain an entry-level software engineer position within a fast-paced organization that will challenge me and allow me to grow as a software engineer. Thus, allowing me to use a combination of my education, skills and past work experience to make way for future growth and advancement.

Experience

Christian Brothers Automotive - Master Auto Technician	April 2021 – Nov 2021
Flow Nissan of Fayetteville - Certified Service Technician	Jan 2021 – April 2021
Rick Hendrick Toyota of Fayetteville - Certified Service Tech	Jan 2020 – Jan 2021
Mostly Automotive – Service Technician	Jul 2018 – Jan 2020
Flash Lube - Office Manager	Jan 2017 – Jul 2018
NYC Department of Transportation - Roadway Repair Inspector	Jul 2018 – Jan 2020
Shiny Car Wash & Lube – Service Technician/ASM	Jan 2014 – Jan 2017
Best Value Auto Parts - Sales	Mar 2013 – Jan 2014

Education

HS for Construction Trades, Engineering & Architecture **2008 - 2012**

Majored in Engineering during which I acquired knowledge in digital electronics, computer programming & engineering development & design. Honor Roll 2008 - 2011. GPA 3.4

Skills

Currently studying via Codecademy: Front-End Engineer career path.

Over 8 years of customer service experience. Key Traits include being very persuasive, providing the best possible customer service, reliable, hardworking and eager to learn.

Certifications: ASE Certified Master Automobile Technician. MACS 609 A/C Certification. NC State Inspectors License. Toyota Certified Technician: Engine, Electrical, Chassis. Nissan Certified Technician.

Software: Vs Code, CLI, Git/Github, Microsoft Office Suite, Microsoft OS, Mac OS x, Apple iOS, Autodesk Inventor, Robopro, Adobe Dreamweaver, ISI Systems, RO writer, Toyota TechStream (TSi), Nissan Consult III, ERA Ignite, Multipoint, CDK & AllData Repair. Very tech savvy.